



上海大学  
Shanghai University

**Expatriate Guide:**  
**Working and Living in Shanghai University**  
**(version 2024)**

**SHUGLOBAL**  
SHANGHAI UNIVERSITY  
上海大学国际部

## WELCOME

Welcome to Shanghai University!

Founded in 1922, SHU is a university with honored traditions. It has a great diversity in its students, a global outlook, and outstanding research; it is also a university of compelling changes. SHU is very much like the City of Shanghai itself: a large, multicultural community with tremendous opportunities and resources. And, like Shanghai, it has been growing at a rapid pace over the past 2 decades. The staff and students are also provided with state-of-the-arts facilities to pursue their own academic and research paths.

Every day walking through our modern and cosmopolitan campus, I am inspired to see staff and students from 119 different countries and regions assembling together to accomplish their academic dreams, devoted to challenge the boundaries of human knowledge and play a pivotal role in solving pressing problems that our world faces. The fast development of human society places tough requirements on higher education. Instead of being complacent about the glorious past, we are striving to become a world-leading university with global prestige of diversification, internationalization and innovation.

With a forward-looking mission, a far-sighted objective on talent cultivation, a global vision and an impulse for innovation, as well as the dedication of all our staff, SHU is fast becoming a paramount player in education, both domestically and internationally.

In the future, we will continue our work to ensure that Shanghai goes from strength to strength. We hope that this guide can help you better understand and integrate into Shanghai, and embark on your journey to build, pursue, and realize your dreams.

Sincerely yours,

LIU Changsheng  
President of Shanghai University

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# 1. The city of Shanghai

Welcome to Shanghai, an international center for economic, financial, trade, shipping, and technological innovation in China. This city, which combines ancient charm with modern glamor, has survived the ravages of time and conflict over its storied history, and is today renowned for its spirit of tolerance, openness, and generosity, as well as its pursuit of excellence. Shanghai is a magnet for talent that draws outstanding individuals from across the globe to pursue their dreams. Today, as the world faces great changes unseen in a century, Shanghai is more eager than ever to attract new talent. The city stands at an important juncture on the road to becoming an international, socialist, modern metropolis, and its open, innovative, and tolerant culture make it a land of opportunity, where the world's best minds can gather to imagine the future together.

Located at the estuary of the Yangtze River in eastern China and facing the Pacific Ocean, Shanghai spans an area of 6,340.5 square kilometers and has a permanent population of 24.894 million, with an average life expectancy of 84.1 years of age. Ever since the city hosted the 2010 World Expo, it has been striving to realize its motto of “Better City, Better Life” and elevate its reputation in four target areas – services, manufacturing, shopping, and culture. By 2035, Shanghai hopes to transform itself into a top international, socialist, modern metropolis; a global center for economic, financial, trade, shipping, and technological innovation; and a city with an innovative, humanistic, and eco-friendly culture.

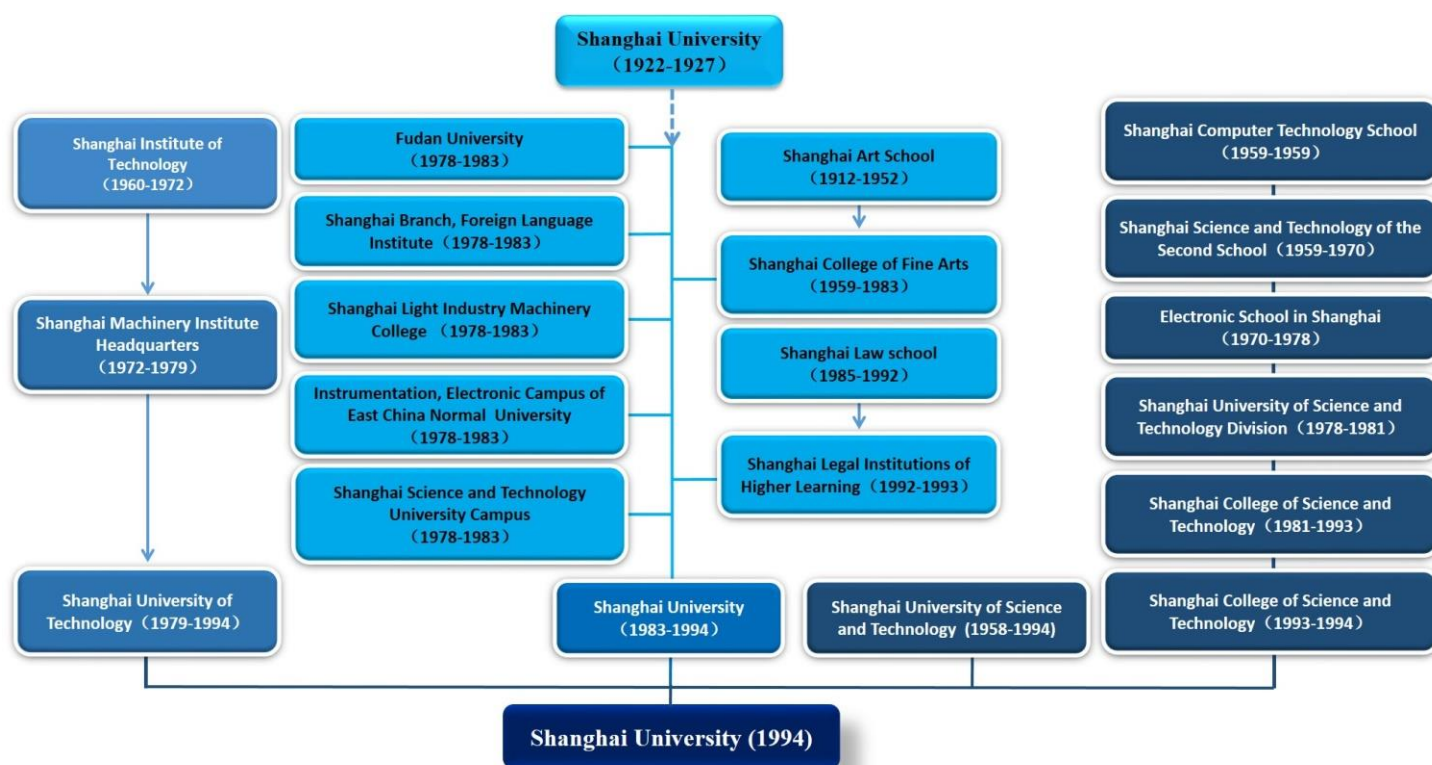
Shanghai is China's most thriving economic center, an emerging international trade center, an important international financial center and shipping center, a famous international travel destination and international center for cultural exchange. Shanghai is transforming itself into a globally influential center of science and technology innovation.

Shanghai, together with its neighboring provinces of Zhejiang, Jiangsu, and Anhui, constitute the Yangtze River Delta (YRD), which is among China's most thriving, open, and innovative areas. Shanghai plays a leading role in serving the YRD region, which in turn makes it an important driver of China's national economic development. Shanghai's Qingpu district, Jiangsu's Wujiang district, and Jiashan County in Zhejiang have been designated as demonstration zones for eco-friendly practices and economic integration in the YRD. The operating mileage of Shanghai's rail transit system is 831 kilometers, making it the world's longest.

Guided by Xi Jinping's important thought on cultivating skilled talent for a new era, as well as the spirit of the Central Talent Work Conference, Shanghai is accelerating its transformation into a high-level talent hub, with a view to become a major global center for talent and innovation. This will facilitate and accelerate Shanghai's transformation into an international, socialist, modern metropolis with global influence, and create a complementary relationship where global talent adds value to Shanghai.

# 2. Shanghai University

## 2.1 History



## 2.2 Mission, Vision and Goal

- **Mission**

To educate talents for the country and promote human civilization.

- **Vision**

To build a world-class comprehensive research-oriented university with distinctive features.

- **Strategic Goal**

To train fully developed inter-disciplinary talents to serve as the mainstay and to undertake the great task of national rejuvenation.

## 2.3 Facts & Figures

- Faculty 3,413
  - 6 Chinese Academicians
  - 16 International Academicians
  - 769 Full-time Professors
  - 1,062 Associate Professors
  
- Students 40,110
  - 19,921 Undergraduates
  - 18,021 Postgraduates
  - 2,268 International Students
  - 18,507 Continuing Education Students
  
- Academic Programs 369
  - 94 Undergraduate Programs
  - 180 Graduate Programs
  - 95 Doctoral Programs
  
- QS Ranking 2022
  - 21<sup>st</sup> Universities in Mainland China
  - 84<sup>th</sup> Universities in Asia
  - 436<sup>th</sup> Universities in World
  
- Real Estate Holdings
  - 2,000,000 Square Meters (School)

## **2.4 Colleges and Schools**

Shanghai University offers a wide range of disciplines, covering science, engineering, arts, humanities and social science, economics and management, etc.

### **Humanities and Social sciences**

School of Liberal Arts

School of Foreign Languages

Law School

School of Journalism and Communication

School of Sociology and Political Science

School of Cultural Heritage and Information Management

School of Marxism

### **Science and Engineering**

College of Science

School of Life Sciences

School of Communication and Information Engineering

School of Computer Engineering and Science

School of Mechatronic Engineering and Automation

School of Materials Science and Engineering

School of Environmental and Chemical Engineering

School of Mechanics and Engineering Science

Sino-European School of Technology

School of microelectronics

Qian Weichang College

ULISBOA School

School of Future Technology

### **Business & Management**

School of Management

School of Economics

SHU-UTS SILC Business School

### **Arts**

College of Fine Arts

Shanghai Film Academy

School of Music

Shanghai Vancouver Film School

### **Medicine**

Medical School



## 2.5 Campus

SHU contains 4 campuses covering 2,000,000 Square Meters in both city center and suburban areas of Shanghai. SHU campuses cover an area of 1.8 million square meters, and the building area is 1.39 million square meters, forming a campus pattern of "one body and two wings" with the main Baoshan campus and Yanchang campus, Jiading campus as "two wings".

- **Baoshan Campus (Western and Eastern Campus)**

The main campus located in Shanghai's Baoshan District, covering an area of nearly 133 hectares. Most colleges and schools, research institutes, comprehensive academic platforms and academic exchange centers are at Baoshan. "Two wings" refers to Yanchang Campus and Jiading Campus.

Address: No. 99 Shangda Road, Baoshan District, Shanghai 200444 P.R.China

- **Yanchang Campus**

Yanchang Campus is located in the Jin'an District of Shanghai, covering an area of about 29.3 hectares. It is being developed into a production, study and research base that mainly consists of research institutes, the University Science Parks, and the New and high-tech Development Zones.

Address: No. 149 Yanchang Road, Jing'an District, Shanghai

- **Jiading Campus**

Jiading Campus is in Jiading District, with an area of about 26.7 hectares. Its function is to accommodate the International Cooperative Colleges, and to develop the industrialization base of Shanghai University's National Science Parks.

Address: No. 20 Chengzhong Road, Jiading District, Shanghai

## **3. Working in Shanghai University**

### **3.1 Basic information about working in China**

If you are a Z visa holder, you must apply for a work permit and residence permit after entering China. Normally, the application will be submitted by your employer. Before receiving your work visa, you must apply for a work permit. The employer may submit an application for a “Foreigner’s Work Permit in China” through the “Government Online-Offline Shanghai” platform, or the “Service System for Foreigners Working in China” of the State Administration of Foreign Experts Affairs.

According to Article 41 of the Exit and Entry Administration Law of the People’s Republic of China, “Foreigners who work in China shall obtain work permits and work-type residence permits in accordance with relevant regulations. No entities or individuals shall employ foreigners who have no work permits or work-type residence permits.

For more information about working in Shanghai as a foreigner, please refer to the Guide to Affairs regarding Foreigner’s Work in Shanghai compiled by Shanghai Administration of Foreign Experts Affairs, which covers seven common administrative processes, namely post-entry notification of permit application, pre-entry notification, notice of cancellation, extension, cancellation, change, and reissuance, the Confirmation Letter for Foreign High-end Talents, the Application for Foreign High-level Talents Qualification, and inquiries about the progress of Foreigner’s Work Permits in China.

Guide to Affairs regarding Foreigner’s Work in Shanghai:

[http://www.sgst.cn/handbook/program/book\\_guidance\\_english](http://www.sgst.cn/handbook/program/book_guidance_english)

Service hotline: 8008205114 or 12345

Foreign Talents in Shanghai website: <http://www.sgst.cn/foreign>

Official WeChat account of the Shanghai Service Center for Foreigners Working in China: 外国人才在上海

### **3.2 Application process for a foreigner’s residence permit for work in China**

Residence permits are issued to foreigners who reside in China for more than one year. A foreigner shall, within 15 days of entry with a visa indicating the reason for coming to China, apply for the work permit and, if approved, collect it. They may then use the work permit and other required documents to apply to the relevant entry and exit

administrative department for a residence permit. Typically, the residence permit will bear the words “Foreigner’s Residence Permit” at the top, while the reason for residence on the permit shall specify “Work”.

Guide for the Foreigner’s Resident Permit in China:

<https://gaj.sh.gov.cn/crj/zwgkwx/home/>

Service Hotline: 12367

Complaints hotline: 68547109

E-government platform of the Exit-Entry Administration Bureau of the Shanghai Public Security Bureau: <https://gaj.sh.gov.cn/crj/>

Official WeChat account of the Exit-Entry Administration Bureau of the Shanghai Public Security Bureau: 上海公安出入境管理

### **3.3 Process for registration of temporary residence for foreigners in China**

According to the Exit and Entry Administration Law of the People’s Republic of China, every foreigner must fill in an accommodation registration form at the local public security organ within 24 hours of arrival at a new place of residence. Where foreigners stay in hotels, hotels shall register their accommodation, issue certificates of accommodation registration, and submit foreigners’ accommodation registration information to the public security organs in the place where the hotel is located.

Foreigners who stay in non-hotel accommodation or the persons who accommodate them shall go through the registration formalities with the public security organs in the place of residence.

Where changes to residence address occur, an accommodation registration form should be filled out again at the local public security organ within 24 hours.

#### **Registering a temporary residence online:**

Step 1: Access the e-government webpage of the Exit-Entry Administration Bureau of the Shanghai Public Security Bureau (<https://gaj.sh.gov.cn/crj/homeZ>)

Step 2: Select the self-service accommodation registration system for foreign talent, available in Chinese, English, Japanese, and Korean, at ([https://gaj.sh.gov.cn/crj/24hr/web/zcbd/login?locale=en\\_US](https://gaj.sh.gov.cn/crj/24hr/web/zcbd/login?locale=en_US))



QR for residence registration

Step 3: Complete the required fields and submit

Step 4: You will receive an e-mail confirming successful registration.

### **Making examples to clarify different situations**

1. Hotel, for example: Lehu Hotel and expensive hotels.

Hotels electronically lodge the Registration Form of Temporary Residence application for foreigners, and upon request, issue a pink colored receipt. (Ask the reception for 临时住宿登记表)

Please note: Foreigners cannot stay in all hotels in China. Many hotels are not able to lodge the Registration Form of Temporary Residence application, so they are unable to accept foreigners overnight. (Please check before booking that they allow foreigners to stay.)

2. Shanghai University Accommodation, for example: Foreign Experts' Apartments.

The reception desk, located on level 1 of the Apartment building, will organize the Registration Form of Temporary Residence application and lodgment during working hours. If checking in at night, remember to return to reception the next day to lodge the application. This process needs to be repeated when returning from a different location, or with a new Visa. Any overnight foreign visitors must also be registered in the same way.

3. Private Accommodation

The application is made directly at the local Police Station that oversees the area that the apartment is in (not any other). Or follow the instruction mentioned above to register a temporary residence online.

### **Please Note:**

I. Permanent Residence holders only need re-register when there is a new Permanent Residence, not everytime returning to the permanent address.

II. Some AirBnB etc landlords will not release the documents to enable registration at the local Police Station. It is illegal to stay without registering. Check before booking.

III. It is the foreigners' responsibility to register wherever they stay, even if they stay at a colleague's residence. Officials monitor travel documents and will expect a

corresponding registration.

IV. A “Residence Permit” and a “Registration Form of Temporary Residence” are completely different forms, serving different purposes.

### 3.4 Reissuance of a foreign passport

If a foreigner loses his or her passport, he or she shall report the loss to the exit and entry administration of the public security organ and provide proof of identity and entry to China. If there is a host entity, a description issued by the host entity shall be also provided. Upon verification, the exit and entry administration shall typically issue a Lost Passport Certificate within two working days. After obtaining a Lost Passport Certificate, a foreigner shall apply for a new passport at his/her home country’s embassy or consulate and shall, within 30 days of the Lost Passport Certificate’s issuance, complete the formalities for residence or stay in China at the exit and entry administration of their local public security organ.

Process: Report the loss of passport - Obtain a Lost Passport Certificate - Apply for new passport - Receive new passport - Renew accommodation registration at the hotel or police station (with new passport number) - Prepare application for a new residence permit in accordance with the relevant notification form.

If a foreigner requests a new passport from their home country’s embassy or consulate without first reporting the loss or theft of their passport to the exit and entry administration of the local public security organ, he/she must also provide a letter issued by the home country’s embassy or consulate in order to have their visa reissued

### 3.5 Main Administrative Departments on Baoshan Campus

There are several administration departments mostly related to your work in Shanghai University, listing as followed:

Department	Obligation	Location	Tel
International Office	foreign affair’s policies and regulations	204 Administration Building	66137032-8003
Financial Department	Budgets and Financial reimbursement	108 administration Building	66743203
Scientific research management department	Research Project application and management	512 administration Building	66136213
Postdoctoral Office	Postdoctoral personnel management	412 Administration Building	66132935
Human resources office	Personnel titles and performance appraisal	412 administration Building	66134659
Apartment Office	Foreign teachers’	333 Nanchen Road,	66133525

	apartment management	Baoshan Eastern Campus	
SHU hospital	Medical services	Inside the north gate, Baoshan campus	66133015
Academic affairs department	Teaching affairs	A511	66135085
Information Technology Office	Campus information Services (ID card, Internet)	D103	66133370
Security Office	Campus security	Inside the north gate, Baoshan campus	66134278

### **3.6 Codes of Professional Conduct for Teachers at Higher Educational Institutions**

Teachers enlighten our minds and carry forward human civilization. For a long time, a large number of teachers, under the guidance of national education policies, have devoted their lives to education and made great contributions to China's development and national rejuvenation. In the fast-paced society, teachers shoulder even greater responsibilities in moral education. To encourage a stronger sense of responsibility, duty, and prestige among educators, as well as to establish more rigorous and clear ethics for all professional activities, the Ministry of Education sets out the following principles for all registered teachers at higher educational institutions. It is hoped that by embracing these principles our fellow teachers can further develop themselves as professionals with noble ideals and morality, who care for and guide the young people to be all-round talents well-prepared to join the socialist cause.

#### **The following lists codes of professional conduct:**

1. Political Correctness. Strive for quality education under the leadership of the Communist Party of China and guided by national education policies. Prohibit words or actions in all educational and other activities that undermine the authority of the Party or deviate from the Party's guidelines.
2. Patriotism and Law-abiding. Be loyal to the country and the people, adhere to constitutional laws and regulations, and fulfill teachers' responsibilities in accordance with the law. Do not damage national interests, social public interests, or violate the social norms.
3. Adherence to Core Values. Stay positive and promote core values of truth, goodness and beauty. Do not publicize or forward wrong views during classes and forums/lectures, on websites and other channels; nor fabricate or disseminate false or negative information.
4. Dedication to Educational Cause. Pursue moral education as the core. In line with

the laws of education and students' growth, teach students with respect for their individualities, which benefits teachers and students alike. Do not violate teaching regulations, teach perfunctorily, or engage in part-time work that affects teaching.

5. Care for Students. Be both strict and loving, instruct students with immense patience and unconditional care. Do not require students to engage in activities unrelated to teaching, scientific research or social service.

6. Morality. Serving as a role model, be upright and civilized with honesty and self-esteem. Prohibit engaging in any inappropriate relationship with students, any form of indecency or sexual harassment.

7. Academic Integrity. Stay curious and rigorous in research; refrain from impetuosity and academic misconduct. Prohibit plagiarizing, tampering with the academic achievements of others, or abusing academic resources and academic reputation.

8. Fairness and Honesty. Be fair and upright at work. Prohibit partiality or fraud in enrollment, examinations, recommendations for graduate study, employment, performance evaluation, job recruitment, professional title evaluation, and award evaluation.

9. Integrity and Self-discipline. Be strict with oneself and teach with integrity. Prohibit asking for or accepting property from students and their parents, participating in banquets, travel, entertainment and other activities paid by students and their parents, or using their parents' resources for personal gains.

10. Social Service. Fulfill social responsibilities with wisdom and righteousness. Prohibit the use of the university name or resources such as its emblem, patents and facilities for personal gains.

11. China respects the freedom of religious belief of foreigners in China. Foreigners carrying out religious activities in China shall abide by Chinese laws and regulations. It is prohibited to carry out preaching, doing missionary activities on campus, prohibited to establish religious organizations or groups on campus, and it is not allowed to carry out illegal religious assembly activities.

## 4. Living in Shanghai University

### 4.1 Campus ID card

The Shanghai University Campus ID card is the identity of working and living in SHU. With the campus ID card, you can get through to the facilities and services on campus, both online and offline. The ID card can be used for purchases in the Cafeteria, Clinic, Gym, University shuttle bus and other campus stores. Money can be deposited at the Cashier (in the canteens), ID Card Center or by the online system. The balance remaining on the card will be displayed when the card is scanned to purchase an item.

### 4.2 Accommodation

Shanghai University provides on-campus accommodation for the international faculty. Please make a reservation in advance as the rooms are limited. First come, first served basis.

#### Lehu Group

The hotel provides reception, conference, accommodation, visits and other one-stop services for cultural activities. It offers breakfast, lunch, and dinner. The rooms feature: free Wi-Fi, and broadband; offer breakfast; cable TV; writing desk and reading chair; electronic safety deposit box; bathroom with a hairdryer and free toiletries, hot water 24 hours and a range of VIP services.

- **Lehu Hotel** 上海大学乐乎楼

Add: 149 Yanchang Road, Jingan District, Shanghai, 200072 (静安区延长路 149 号)

Tel: 0086-21-56331508

The Lehu Hotel is located next to the main entrance of the Yanchang Campus, very close to Yanchang Road Metro Station, line 1 (red line).

It includes 82 rooms, a restaurant which can contain 120 people, 2 medium conference rooms, 2 reception rooms.

- **New Lehu Hotel** 乐乎新楼

Add: 716 Jinqiu Road, Baoshan District, Shanghai, 200444 (上海市宝山区锦秋路 716 号)

Tel: 0086-21-66133688

The New Lehu Hotel is next to the North Gate of Baoshan Western Campus, very close to Shanghai University Metro Station, line 7 (orange line).



It includes Building 1 and Building 2 and has 111 rooms, a restaurant which can contain 150 people, a western restaurant, a hall, a multifunctional hall, and 4 medium conference rooms.

● **The Foreign Experts Apartment** 上海大学专家公寓

Add: 333 Nanchen Road, Baoshan District, Shanghai, 200444 (宝山区南陈路 333 号)

The Foreign Experts Apartment is located within the Baoshan Eastern Campus, Shanghai University. The building is next to NanChen Road Metro Station, line 7 (orange line).

The apartments are one or two-room self-contained suites, both with air-conditioner, shower, bathroom, furniture, kitchenware, bedding, refrigerator, TV, WIFI...

There is a common laundry and a small gym.

<b>Room Type</b>	<b>Room Introduction</b>	<b>Room size (m<sup>2</sup>)</b>	<b>Price (CNY) Per month</b>
Two room Suite	1 double bed, 1 study room, 1 bathroom, 1 living room and 1 kitchen	55	4500
One room Suite	1 double bed, 1 bathroom, 1 living room and 1 kitchen	35	3500

Utility bills are paid at the first floor reception.

### **4.3 Campus Shuttle Bus**

Shanghai University operates shuttle buses between the three main campuses. Campus ID card required. Staff free, Students 3 RMB.

#### **Shanghai University Shuttle Bus Timetable**

● **From Monday to Friday (Semester time)**

Line	1	2	3	3	4	5
Depart	Jiading South	Baoshan	Yanchang North	Baoshan	Jiading South	Yanchang North
Arrival	Baoshan	Jiading South	Baoshan	Yanchang North	Yanchang North	Jiading South
Depart time	7:05	7:00		7:00		7:00
	9:00	8:00	7:00	9:30	9:00	9:00
	10:00	9:30	9:00	10:30	10:00	10:00
	11:00	10:30	10:00	11:30	11:00	11:00
	12:00	11:30	11:00	12:30	12:00	12:00
	13:00	12:30	12:00	13:30	13:00	13:00
	14:00	13:30	13:00	14:30	14:00	14:00
	15:00	14:30	14:00	15:30	15:00	15:00
	17:00	15:30	15:00	17:00	17:00	17:00
	21:00	17:00	17:00	18:00	18:00	18:00
	22:00	18:00		22:00	21:00	22:00
		22:00	21:00			

● **Weekend/Public holidays/Winter vacation**

Line	1	2	3	4	5	6
Depart	Jiading South	Baoshan	Yanchang North	Baoshan	Jiading South	Yanchang North
Arrival	Baoshan	Jiading South	Baoshan	Yanchang North	Yanchang North	Jiading South
Depart time	7:30	8:30	7:30	8:30	17:30	8:30
	16:00	17:00	16:00	17:00	16:00	17:00

● **Summer Vacation**

Line	1	2	3	4	5	6
Depart	Jiading South	Baoshan	Yanchang North	Baoshan	Jiading South	Yanchang North
Arrival	Baoshan	Jiading South	Baoshan	Yanchang North	Yanchang North	Jiading South
Depart time	7:15	7:45	7:15	7:45	7:15	7:15
	11:00	11:30	11:00	11:30	11:00	11:00
	16:00	16:30	16:00	16:30	16:00	16:00

Note:

In Baoshan Campus, Buses travelling around the Baoshan campus (宝山) in a clockwise direction are going to Yanchang (延长), and those travelling anticlockwise are going to Jiading (嘉定). Arrive at the bus stop 10 minutes early and check that the bus is going to the required destination.

## 4.4 Facilities

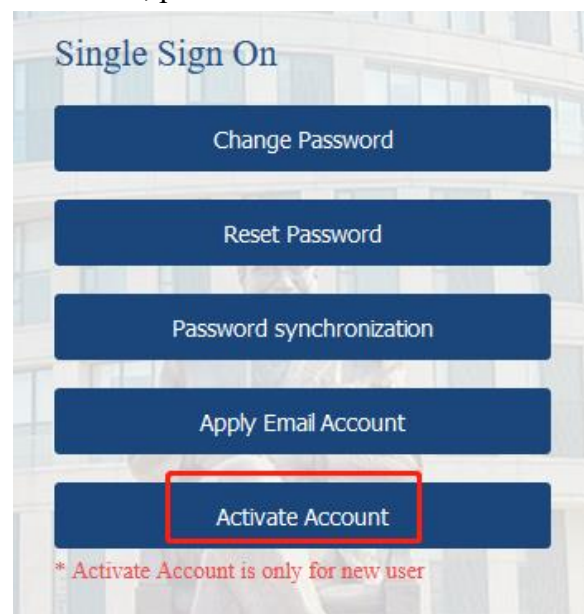
### 4.4.1 Internet

Internet is a very important part of the modern life, so connecting to the Shanghai University free Internet is one of the most crucial needs for foreigners.

Free Wi-Fi is provided in all SHU public locations. Log in using your SHU internet log in details. Cable internet is also available.

- **Register the campus account**

Log in the website: <http://services.shu.edu.cn/>, the initial password is the passport number or 888888, password can be reset. There is English interface available.



- **Connecting free wifi on the phone or laptop**

Find **ShuWlan-1X** or **ShuWlan5G-1X** in the phone WLAN setting, click to connect. Fill in the campus ID number for login name, the password is the same one as your campus ID's.

- **Log in SHU website through VPN outside the campus**

VPN is required to log in SHU website outside the campus. The VPN software can be downloaded in the website: <https://vpn.shu.edu.cn/>

### **Automatic Computer Translation**

A very convenient option is to use the automatic language translation on a computer. It is not perfect, often minimal, but it does help.

Set the Chrome browser to English and then right clicking on a page allows the option to "translate to English". Unfortunately, the reverse service is not provided. People still need to enter information in Chinese characters.

Note: Not all Chinese sites can work using the Chrome Browser, e.g. the bank web

pages. If problems arise, change to a different browser.

#### **4.4.2 Library**

There are four libraries on three campuses. Staff and teachers can use their Campus ID card to enter and borrow books.

- Main Campus Library (Baoshan main campus)
- Qian Weichang Library (Baoshan Eastern campus)
- Wenhui Library (Yanchang Campus)
- United Library (Jiading Campus)

#### **4.4.3 Gym**

There are gyms and sports fields on campuses, such as indoor swimming pool, basketball/football/badminton/table tennis/tennis courts and fields. The entrance tickets can be paid with the campus ID card.

#### **4.4.4 Academic Calendar**

SHU is identified from other Chinese Universities for its Quarter System.

Approx. duration:

- Autumn Semester: from September to November
- Winter Semester: from December to March
- Spring Semester: from April to June
- Summer Semester: from June to July

# 5. Living in Shanghai

## 5.1 National Holidays

There are 11 days of statutory annual holidays in China according to the Decision of the State Council on Amending the Regulation on Public Holidays for National Annual Festivals and Memorial Days (Order No. 644 of the State Council) issued in 2013, as shown below:

New Year's Day (January 1)	One day
Spring Festival (first to third day of the first month in the lunar calendar)	Three days
Tomb-sweeping Day (on the day of the Qingming Festival in the lunar calendar)	One day
Labor Day (May 1)	One day
Dragon Boat Festival (on the day of the Dragon Boat Festival in the lunar calendar)	One day
Mid-Autumn Festival (on Mid-Autumn Day in the lunar calendar)	One day
National Day (October 1 through 3)	Three days

Holidays or memorial days for some citizens:

Women's Day (March 8)	Half a day off for women
Youth Day (May 4)	Half a day off for youths aged 14 or older
Children's Day (June 1)	One day off for teenagers and children under 14 years old

For more information, please refer to the Ministry of Human Resources and Social Security at [http://www.gov.cn/banshi/2012-11/30/content\\_2279246.htm](http://www.gov.cn/banshi/2012-11/30/content_2279246.htm).

## 5.2 Communications

### 5.2.1 SIM card

Foreigners may apply for a SIM card at a telecom provider store using their foreign passport or a foreigner's permanent residence ID card. The three main telecom operators in China are China Mobile, China Telecom and China Unicom. All three provide landline, mobile phone, and broadband Internet services.

			
Service Hotline	10086	10010	10000
APP			
Language	Simplified Chinese and English	Simplified Chinese and English	Simplified Chinese and English

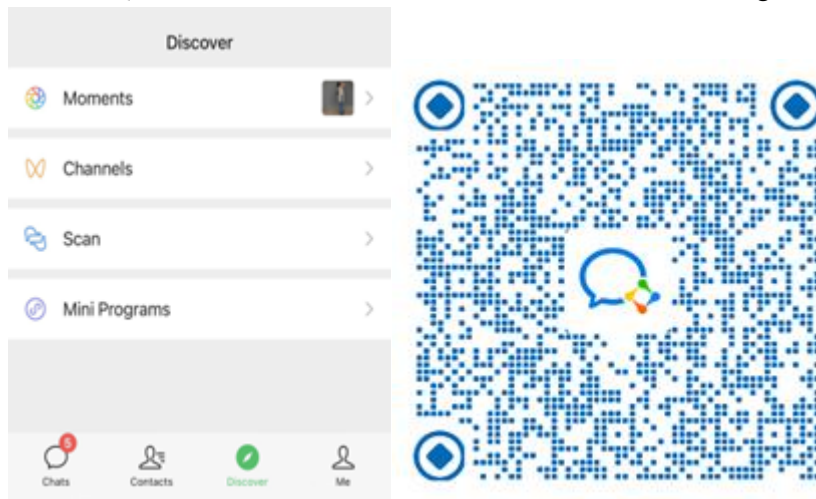
### 5.2.2 Foreigner-friendly telecoms services

China Telecom offers foreigner-friendly telecoms services for foreigners in Shanghai. The company’s customer hotline offers services in both Chinese and English, as well as express online services that allow customers to make quick online enquiries. Customers can also complete real-name authentication and apply for services offline at China Telecom stores. In Shanghai, all of China Telecom’s tier 1-3 stores are able to handle business for foreigners, who should use their passport for identification. China Telecom recommends that foreigners travel to one of four tier-1 stores in Shanghai with good transport links and a large local foreign population for ease of communication and convenience.

#### Online express services in Chinese and English

Step 1:

Scan the QR code below with WeChat and add the online service agent to your contacts



Step 2: Send the required personal information to the service agent and specify which tariff you want to purchase

Step 3: Make an appointment to complete real-name authentication and finalize your purchase in store

### Recommended business halls for offline services

Store	Add.	Opening Hours	Service Hotline
China Telecom Jiangsu Rd. Store	2F, 500 Jiangsu Rd. Changning District, Shanghai	Mon-Sun 08:30-20:30	Chinese: (0086)2162129930
			English: 10000
China Telecom North Caoxi Rd. Store	915, North Caoxi Rd. Xuhui District, Shanghai	Mon-Sun 08:30-20:30	Chinese: (0086)2164416603
			English: 10000
China Telecom Xindong Rd. Store	199, Xindong Rd. Minhang District, Shanghai	Mon-Sun 08:30-20:30	Chinese: (0086)2164923223
			English: 10000
China Telecom Zhangyang Rd. Store	1551, Zhangyang Rd. Pudong New Area, Shanghai	Mon-Sun 08:30-20:30	Chinese: (0086)2150100508
			English: 10000

### 5.2.3 WeChat

WeChat is China's most frequently-used, free chat app. It offers video and voice calls, social media sharing features, electronic payments, and much more.

1. Download: Users can download and install WeChat from [www.wechat.com](http://www.wechat.com), or install it through an official app store.
2. Sign up: After downloading and installing WeChat on your mobile phone, you can sign up for WeChat using your mobile number:

Open the WeChat app and tap Sign Up > Sign up with mobile > choose your region code, enter your mobile number, and set a password.

Note: You can only register one WeChat account per mobile number.

For more information, visit the WeChat Help Center (English Service):<https://help.wechat.com/>

## 5.3 Financial Services

### 5.3.1 Bank account/Credit card

When opening a bank account, foreigners need to present their passport or permanent residence ID card, together with additional evidence of employment in China (such as an employment contract) and residence certificates (such as a housing lease contract). Applicants of certain nationalities may also be required to provide tax numbers.

Below is a table that covers the basic requirements and steps to open a bank account at four major Chinese banks for reference purposes. Actual procedures may vary, so please

enquire at your local bank branch for more information.

 中国银行 BANK OF CHINA	Apply in person with your passport	Your visa should be valid for one year or more, and have at least six months remaining at the time of application for an account.	During the application, you must provide a valid address in China and a mobile number for which you have completed real-name authentication.
 ICBC 中国工商银行	Apply in person with your Passport and work and residence permits	Visa must be valid	During the application, you must provide a valid address in China and a mobile number for which you have completed real-name authentication.
 中国农业银行 AGRICULTURAL BANK OF CHINA	Apply in person with your Passport and work and residence permits	Visa must be valid	During the application, you must provide a valid address in China and a mobile number for which you have completed real-name authentication.
 中国建设银行 China Construction Bank	Apply in person with your Passport and work and residence permits	You must have a long-term visa that is still valid	During the application, you must provide a valid address in China and a mobile number for which you have completed real-name authentication.

Some banks will charge around 20 RMB for the cost of a bank card. Internet banking and electronic payments are available but must be enabled by the bank prior to use.

Not all banks are able to open accounts for foreigners and some banks will only open accounts for certain visa categories. The required items and conditions to open an account vary according to the financial institution. Passport, valid visa and a Chinese mobile number are generally required.

Most banks are unable to issue a credit card to a foreigner; likewise, SHU is unable to issue a work or business credit card. Bank of China may issue a personal credit card (passport, work contract, foreign experts card etc. are required)

Location of Banks around Baoshan campus:

- Bank of China: F1,205 Ju Fengyuan Road 聚丰园路 205 号 F1 层, outside the west gate.
- China Construction Bank:
  - 1) 717 Jinqiu Road 锦秋路 717 号, Opposite North Gate Baoshan Campus, Tel: 66161998
  - 2) 703 North Huanzhen Road 大场镇环镇北路 703 号, Tel: 56503088



### **5.3.2 Applying for the “Fast Pass” to facilitate foreign exchange purchases and remittances**

the Fast Pass signifies that foreign experts in China could apply online and get an income foreign exchange form with a foreign exchanges quota of their annual income for multiple exchanges in banks. The outstanding could be used in 2 years and transferred to a new form after 2 years.

On March 1, 2021, Shanghai rolled out a new policy to facilitate the purchase and remittance of foreign exchange for foreign workers. Under this policy, banks can directly process foreign exchange purchases and remittances requested by foreign workers who present their Fast Pass and valid identification. To use this service, foreign workers should first submit a request online, and then proceed to a bank branch to complete offline verification. The specific steps are as follows:

Step 1: Fill in the Fast Pass application form on the Service System for Foreigners Working in China (<https://kjgl.stcsm.sh.gov.cn/fwps/stcsm/login/loginX.jsp>).

Step 2: Download the Fast Pass form and print in duplex. This should be assigned by the applicant and sealed with their employer’s official seal before being uploaded to the system together with other attachments.

Step 3: The applicant does not need to wait for their request to be processed. Their employer’s agent can immediately take the applicant’s work permit, Fast Pass, and other relevant documents to a bank service counter for verification, after which the request shall be processed.

Article 18: Fast Pass on Foreign Talents Remuneration Foreign Exchange of the Guide to Affairs regarding Foreigner’s Work in Shanghai, electronic version available at [http://www.sgst.cn/handbook/program/book\\_guidance\\_english](http://www.sgst.cn/handbook/program/book_guidance_english)

Service Hotline: 8008205114, 12345

### **5.3.3 Electronic money**

Alipay or Wechat (Both apps have an English version) are used to pay for everything electronically, even 1 RMB at the corner store for a small bun, or hire a shared bike, and there are no fees for payment. The apps are free to download.

Overseas visitors to China are able to link their bank cards issued inside or outside the Chinese mainland to Alipay or WeChat Pay to make payments at tens of millions of Alipay or WeChat Pay merchants across the country, which enables foreigners to conveniently use their smartphones for payments at millions of merchants across China that already accept the domestic version of WeChat Pay.

### **5.3.4 Income Tax**

There are mainly two categories for foreign taxpayers, residents and non-residents,

according to the length that a foreigner stays in China a year. Different categories have different ways of tax calculation, so if the yearly time in China changed, you need to report to the tax bureau to change your category and pay the appropriate tax accordingly.

Specifically, foreigners staying in China for over 183 days a year fall into the category of residents, otherwise they are non-residents. If non-residents report to the tax bureau before 15 January every year, they don't have to pay overdue fees for the tax difference from residents and non-residents. It's recommended contact the SHU financial office to make sure your current category before reporting to Shanghai Municipal Tax Service in Jing 'an District.

### **Time and Approach of Personal Income Tax Payment Settlement**

Personal income tax payment application on cellphone or Shanghai Municipal Tax Service in Jing 'an District

Time: 1 March to 30 June

Address: 1 Floor, No. 198 North Zhongshan Road

Tel: 021- 56323818

Hotline: 12366

## **5.4 Public Transport**

### **5.4.1 Metro/Bus**

	<b>Metro</b>	<b>Bus</b>
Ticket	Bus Pass	Bus Pass
	Before entering the station, buy a ticket at the service counter or the ticket machine.	Cash (No change is given)
E-payment	QR code on Metro Daduhui APP/ “Transport” page in Alipay APP	Transport Code on the “Transport” page in Alipay
Security Check	Inflammables, explosives, knives and sharp instruments are prohibited. Liquid shall be checked by the security personnel.	

### **5.4.2 Taxis/Ride-Hailing Services**

	<b>Taxi</b>	<b>Ride-Hailing</b>
Method	Hail a taxi in the street by waving your hand	Ride-hailing service within Alipay, WeChat or map apps.
Rates	2.7 yuan for each additional kilometer.	Rates vary across platforms.
	While in static traffic, a fee equivalent to an additional 1.5 km is charged for every 4 minutes of waiting time.	
	There is a 10yuan surcharge during the Spring Festival holiday and 5 yuan during the National	

	Day/Labor Day/May Day holidays. (If National Day links up with Mid-Autumn Festival, a special long holiday surcharge shall be imposed. The specific dates for the above holidays are announced each year by the General Office of the State Council.)	
Payment Method	Cash QR code	Via Alipay or WeChat Pay

### 5.4.3 Shared Bikes

There are three major bike-sharing platforms in Shanghai, namely, Hellobike, Meituan, and Qingju. Hellobike bikes can be rented via the Hellobike app or Alipay, Meituan bikes via the Meituan app, and Qingju bikes via the Didi Qingju app or the Didi app.

Using Hellobike as an example, the steps to rent a bike are as follows:

1. Open the Hellobike mini program in Alipay, or download the standalone Hellobike app. Fill in your details, link a payment method, and then pay the deposit.
2. Go to the homepage of the mini program or app, touch “Bike” to view available bikes nearby on a map, and then use the navigation feature to locate the bike you choose.
3. Verify that you have located the correct bike, and then scan the QR code on the bike to rent it.

### 5.4.4 Other transport methods

Car rental is also a convenient transport option. There is no need to purchase separate commercial insurance, and a wide range of car models is available. Shenzhou Car Rental can provide car rental services to foreign customers. To rent a car, foreign customers must present a Chinese visa with a remaining validity period of at least two months, their latest entry stamp for that visa, and both sides of their driver’s license for mainland China. Photos of these pages and documents can be submitted for verification through: “Personal Center” – “Identity Authentication” – “Driver’s License” - “Certificate Photo”. Your documents will be verified between 08:30 and 17:30 on working days.

According to Article 19 of the Law of the People’s Republic of China on Road Safety, a Chinese driving license may be issued to a person with a driving license from another country who meets the requirements for driving of the public security department under the State Council, and passes the driving tests of the traffic administration of the public security department. Drivers shall only drive the types of motor vehicles specified on the driving license, and always carry their driving license on their person when driving a motor vehicle.



## 5.5 Property rentals

Ask your employer or a licensed real estate agent to find properties for you to view. Then sign a lease contract with the lessor and pay a deposit. The lessor and the lessee must put the lease on record with the property management agency and the local residents' committee.

After signing a letter of intent to rent, the lessee and the lessor should sign the lease contract, and the lessee should pay relevant fees (including the deposit and rent). The amount of the deposit (or penalty) shall be specified in the contract and the deposit shall be returned after the tenancy ends. If a lease contract cannot be signed on the spot, but the lessee still intends to rent, a letter of intent to rent may be signed and an advance paid. The amount of the advance shall be agreed by both parties, but should generally be no more than one month's rent, and shall be returned to the lessee once the formal lease contract is signed.

In the event of any discrepancy between the Chinese and English versions of the lease contract, the Chinese version shall prevail. For foreign lessees, bilingual contracts are usually signed to avoid any misunderstandings. You should bring your passport and residence permit with you when you sign a lease contract. After signing, it is usually necessary to go to the local police station with the lessor to put the lease on record, which also protects the legitimate rights and interests of both parties, especially the lessee. Foreign lessees need to bring their passport, residence permit, and lease contract with them to the police station.

## **5.6 Healthcare**

### **5.6.1 China's Healthcare System**

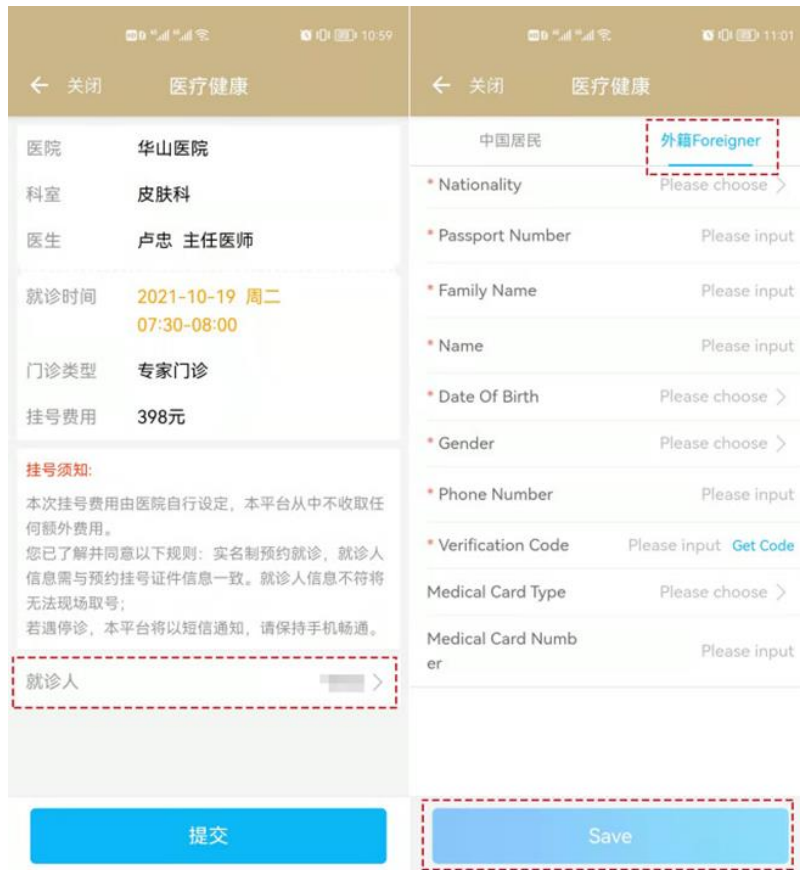
China has a comprehensive healthcare system that comprises general hospitals, specialized hospitals, community health service centers, community health service stations, outpatient departments, clinics, and emergency centers. In addition to state-run, non-profit public medical facilities, there are also private medical facilities (including foreign-owned hospitals and clinics). You are free to choose whichever medical institution best meets your needs, and shall be charged the same fees as Chinese citizens.

In case of an emergency, call “120” for pre-hospital care, which covers on-site first aid, emergency treatment in transit, and care-oriented medical services. Almost all hospitals are equipped with an emergency department to provide emergency medical treatment to patients in need.

#### **5.6.1.1 Outpatient appointments**

To book an out-patient appointment, foreigners may register for a medical card at the hospital using their passport or other forms of identification. They may also use the same online appointment reservation service as Chinese residents through the Eshimin app. The reservation procedure is as follows:

Open the app → Touch “Healthcare” on the home page → Touch “Registration Reservation” at the top → Select the hospital, department, and doctor → Then touch “Reserve” to confirm the appointment time and details.



If it's your first visit, touch "Patient" → "Add Patient" → "Foreigner" → Then enter your personal information as required → Finally, touch "Save". After confirming your information, touch "Submit", and the system will send a verification code to your mobile phone. Enter the SMS verification code on the reservation screen. Following verification, your reservation will be confirmed.

### 5.6.1.2 Medical emergencies

In the event of a medical emergency, the procedure for expats is basically the same as for Chinese citizens. Below is the specific process:

1. Go to the triage desk of the hospital for pre-examination, and register to see a doctor in the relevant department based on the triage outcome.
2. Present your registration ticket at the payment counter and pay for the consultation.
3. Wait until you are called into the designated consultation room.
4. The doctor will diagnose your condition and offer treatment, a prescription, or advice for further examination.
5. Take your prescription, treatment sheet, test sheet, and examination sheet to the emergency payment counter, and then collect medication for the pharmacy after making payment.

Note:

1. Patients in a critical condition may be given emergency treatment before formally registering at the hospital.

2. Specific requirements vary depending on the hospital you go to.

### 5.6.2 Foreign hospitals

Major foreign-owned or joint venture medical institutions in Shanghai

<http://wsjkw.sh.gov.cn/fwjg/20180601/0012-55887.html>

	Name	Add.	District	Category
1	Shanghai Artemed Hospital	170 East Taipei Rd., China (Shanghai) Pilot Free Trade Zone  <a href="http://www.artemed.cn/">http://www.artemed.cn/</a>	Pudong	General hospital
2	Shanghai Pantheon Clinic	Room 03 Building E, Room 02 2F Building C, 555 Dongchuan Rd.	Minhang	General outpatient clinic
3	Shanghai Dracaena Clinic	A81-A89, A76-A79, A73, A75, B73-B76, N05, N07, N11, N13, N15, C73, C75, 4F, 2299 West Yan'an Rd.	Changning	General outpatient clinic
4	Shanghai Delta Health	109 Xule Rd., Xujing Town  <a href="https://www.deltahealth.com.cn/">https://www.deltahealth.com.cn/</a>	Qingpu	General hospital
5	Shanghai EuroEyes	5S-(05-11) 5F Jinmao Tower, 88 Century Avenue	Pudong	Eye clinic
6	Shanghai East International Medical Center	551 South Pudong Rd.	Pudong	General hospital
7	Shanghai Gamma Knife Hospital	518 East Wuzhong Rd.	Xuhui	Other specialist hospital
8	Guangci Memorial Hospital	Room 4 1-2F Building 3, 111 Sinan Rd.	Huangpu	General hospital
9	Landseed Hospital Shanghai	102 Qinjiang Rd.	Xuhui	General hospital
10	United Family Healthcare Shanghai	1598 Xinjinqiao Rd.	Pudong	General hospital
11	United Family Healthcare Shanghai	699 Pingtang Rd.	Changning	General hospital
12	Huashan Hospital	12 Middle Urumqi Rd.	Jing'an	General hospital
13	Shanghai Jiai Genetics and IVF Institute	1, 2, 6F 352 Dalin Rd.	Huangpu	Specialist clinic
14	Jiahui International Hospital	689 Guiping Rd.  <a href="https://www.jiahui.com/">https://www.jiahui.com/</a>	Xuhui	General hospital

15	Jiahui Health-Jiajing Clinic	Room 101, 102, 103 1F, 2F, 3F, 88 Changshu Rd. <a href="https://www.jiahui.com/">https://www.jiahui.com/</a>	Jing'an	General outpatient clinic
16	Jiahui Health-Jiashang Clinic	1-2F Building 3, 99 Jiangwancheng Rd. <a href="https://www.jiahui.com/">https://www.jiahui.com/</a>	Yangpu	General outpatient clinic
17	Raffles Hospital Shanghai	200 Yuanzhao Rd.	Pudong	General hospital
18	Shanghai Lianji Medical Laboratory	Room 210, Building 1, Xingyun Economic Park Lane 3199	Putuo	Clinical lab
19	Shanghai MJ Health Care Clinic	2558 West Yan'an Rd.	Changning	General outpatient clinic
20	Shanghai Concord Medical Imaging Diagnostic Center	Room 2103-2104 2106-2109, 2F, 675 Minbei Rd.	Minhang	Medical imaging diagnostic center
21	Shanghai Concord Medical Cancer Center	149 South Chongqing Rd.	Huangpu	General specialist clinic
22	Nanoori Hospital Shanghai	1099 South Shenbin Rd.	Minhang	General hospital
23	Shanghai Nong's Clinic (Traditional Chinese Medicine)	3L133, 209 Zhoujiadu Rd.	Pudong	TCM Outpatient Department
24	Shanghai GPBO Center	Room 303, 3F, BEA Finance Tower, 66 HuayuanShiqiao Rd.	Pudong	Oral outpatient department
25	Shanghai C&B Medical Laboratories Inc.	3F, 675 Minbei Rd.	Minhang	Clinical lab
26	Shanghai GHC	Room 02-03, 3F, 1788 West Nanjing Rd.	Jing'an	General outpatient clinic
27	Shanghai AmMed Cancer Center	B2 & 20F Outpatient, 197 Ruijin Rd. (No.2)	Huangpu	Other clinic
28	Shanghai Ruidong Hospital	120 East Jinxiu Rd.	Pudong	General hospital
29	Shanghai Green Clinic	1F 88 Xianxia Rd.	Changning	General outpatient clinic
30	Parkway Health Medical Center	1376 West Nanjing Rd.	Jing'an	General outpatient clinic
31	Shanghai Senmao Clinic	3F, 1000 Lujiazui Ring Rd.	Pudong	General outpatient clinic
32	Shanghai Seoul Leaguer Hospital	2-3F, Building B, 32 Qinhuangdao Rd.	Yangpu	Beauty hospital
33	Parkway Health Pantai Center	Room 101-1, 101-3, 201, 3-4F 336 Middle Xizang Rd.	Huangpu	General hospital



34	Shanghai Towako Hospital	A58 4F 477, West Fute (No. 1) Rd. FTZ	Pudong	Obstetrics & gynecology hospital
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### JCI Accredited Hospitals in Shanghai

The Joint Commission International (JCI) accreditation is recognized as the gold standard for patient care and safety in the international healthcare community. Any organization meeting its accreditation standard is awarded a Gold Seal of Approval – a distinguished symbol of accomplishing all standards.

[https://www.jointcommissioninternational.org/about-jci/accredited-organizations/#f:\\_Facet\\_Country=\[China\]](https://www.jointcommissioninternational.org/about-jci/accredited-organizations/#f:_Facet_Country=[China])

- Shanghai Pudong Hospital
- Shanghai Children’s Medical Center
- Huashan Hospital of Fudan University
- Changning Maternity & Infant Health Hospital, Shanghai
- Shanghai Blue Cross Brain Hospital
- Shanghai iKang Evergreen Medical International Center
- Shanghai iKang Excel Wangzu Medical Center
- Shanghai Jiahui International Hospital Co., Ltd
- Shanghai United Family Hospital Inc. <https://shanghai.ufh.com.cn/>
- Yijia Home Care <https://www.day-care.cn/>

Public Tertiary Hospitals in Shanghai: <https://wsjkw.sh.gov.cn/fwjg/20180601/0012-55891.html>

### 5.6.3 Medical Insurance

Expats can purchase commercial health insurance, which covers private hospitals and international medical departments affiliated to some public hospitals. Usually expats are required to have lived in China for more than 180 days before they can buy commercial health insurance. There are no special restrictions on expats’ purchasing commercial health insurance in China, except for certain insurance products and certain China-foreign joint ventures which are subject to the policies of the countries where their parent companies are located. All qualified expats are free to purchase commercial health insurance available in China. There are many kinds of products, which should meet their basic needs. For information about specific products and application documents, please consult the insurance company in question.

### 5.6.4 Pharmacies

Over-the-counter drugs are available from pharmacies, while prescription drugs cannot be purchased without a prescription from a licensed physician or a medical professional who can prescribe. During the pandemic, pharmacies have stopped selling four categories of drugs, namely, antipyretics (drugs such as paracetamol and ibuprofen, which reduce fever), cough suppressants, antivirals, and antimicrobials.

## 6. Shopping and leisure activities in Shanghai

### 6.1 Popular Apps

Function	Name	Logo	English/ International version (Y/N)
Social	Wechat		Y
	QQ		Y
	Blog		Y
	Xiaohongshu		Y
Payment	Alipay		Y
	Wechat-pay		Y
E-meeting	Tencent meeting		Y
Life	Suishenban e-shimin		Y
	Dianping		Y
E-shopping	Taobao		Y
	JD		Y
Car-hailing	Amap		
	Meituan		
Metro	Metro		Y
Bycycle sharing	Hello		Yes in Alipay
	Mobike		

Navigation	Amap		
	Tencentmap		
	Baidumap		Y
Take-out	eleme		
	Meituan-takeout		
	Sherpa's		Y
Vegetable	Freshippo		
	100.me		
House renting	Lianjia		
	Ke		
Job hunting	BOSS		
	LinkedIn		Y
	Landing.zhaopin		
Car rental	CAR Inc.		
	hertz		Y
Travel	Ctrip		Y

## 6.2 Shopping

As an international metropolis, Shanghai is home to a wide variety of shopping centers and supermarkets with all kinds of products. Most residential districts offer a range of shops and amenities, which makes shopping very convenient. If you want to shop from the comfort of your own home, you can also use food delivery and other delivery services (see the food delivery apps listed in section 3.1). Shanghai's most established shopping districts include East Nanjing Road, West Nanjing Road, Middle Huaihai

Road, Xujiahui, and Lujiazui. Many of the large malls in Shanghai not only cater to shopping needs, but also host exhibitions and other commercial events periodically. There are also some international supermarkets or stores in Shanghai, such as Costco, Sam's Club, Carrefour, TESCO, IKEA, ALDI, etc.

China has a mature and prosperous e-commerce sector. E-commerce apps can make your life much easier, as you can find almost everything you need to go about your life online. To make online purchases, you first need to open a personal account at a Chinese bank, activate the online payment function, and then link it to your Alipay and WeChat Pay accounts.

The most popular e-commerce platforms in China include Taobao, Tmall, Jingdong, and Baopals, an English shopping guide website based on Taobao and widely used by foreigners. To buy something, simply add products to your cart, fill in your delivery address, and then place an order. You can pay with Alipay on Taobao and Tmall, while Jingdong supports bank accounts, WeChat Pay, cash on delivery, and other payment methods.

Currently, the most popular delivery companies in China include EMS (China Post), SF Express, which is the largest express delivery company in China and fourth largest in the world, and other couriers such as YTO Express, ZTO Express, STO Express, Yunda Express, and Jingdong Express.

Food delivery apps operate similarly to e-commerce apps. You can order take-out on apps such as Meituan, Eleme, and Sherpa's and have it delivered to your address. If you need to buy fresh produce, condiments, and other cooking ingredients, you can use apps such as Freshhema, Ding Dong Maicai, and Jingdong Home. In addition, other daily necessities and over-the-counter medicines can also be delivered to your door. Typically, delivery staff will contact you by mobile phone to confirm the location for your pickup (such as pickup cabinets, shelves, etc.)

# 7. Online services for foreign experts

## 7.1 Government Online-Offline Shanghai

The Government Online-Offline Shanghai portal supports real-name authentication for Hong Kong, Macao and Taiwan residents, overseas Chinese, and expats in Shanghai. From the home page of the international version, foreign-funded enterprises and expats can access up to 61 relevant services provided by 25 different government departments, and complete more than 150 administrative tasks electronically.

The channel for foreign-funded enterprises provides policy guidance on the establishment and operation of enterprises, as well as investment promotion services. The channel for expats provides guidance for expats, Hong Kong, Macao, and Taiwan residents, and overseas Chinese who have come to Shanghai for work or investment about visas and work permits, medical examinations, marriage registration, residence permits, driving licenses, as well as professional qualifications and professional titles. In addition, the portal features a dedicated column that answers frequently asked questions and offers guidance on common issues, such as the single point of service for foreigners' work permit and resident permit applications, and foreigners' healthcare needs.

The Eshimin app serves as a mobile client for the international version of "Government Online-Offline Shanghai," and has also launched an international channel, through which expats can browse and check service guidelines, policies, news, and other information in English.

## 7.2 Official Foreign Language Media

### ·Xinhua News Agency

China's national news agency and agency for world news, available in English.  
XinhuaNet | <https://english.news.cn/home.htm>

### ·People's Daily

This is the official newspaper of the CPC Central Committee and the largest newspaper in China. It was named one of the world's top ten newspapers by UNESCO in 1992. It has official websites in 12 foreign languages, including English. It is an authoritative platform for global readers to learn about Chinese news, views, perspectives, and ideas.  
People's Daily | <http://en.people.cn/>

## • **CCTV**

China Central Television is the national television station of China.

CCTV | <https://english.cctv.com/>

## • **CGTN**

China's official international communication agency, with six foreign language TV channels, including a news channel and a documentary channel, three overseas branches, a video news agency and a new media cluster.

CGTN | <https://www.cgtn.com/>

## • **China Daily**

China Daily is the national English daily of China. It is a major window for China to learn about the world and vice versa. It is the Chinese newspaper that is most quoted by the foreign press.

China

Daily | <http://www.chinadaily.com.cn/>

## • **Global Times**

Global Times is an international newspaper and periodical sponsored and published by People's Daily. The English edition of Global Times is the second comprehensive English newspaper in China to be distributed nationwide. It is also the only newspaper that brings coverage of general news consistent with China's basic national conditions to foreign countries.

Global Times | <https://www.globaltimes.cn/>

## • **SHINE**

SHINE is a new media outlet launched by Shanghai Daily, a local English newspaper, China's first local English daily and the most influential foreign language media outlet in Shanghai and the YRD region.

SHINE | <https://www.shine.cn/>

## • **ICS**

The International Channel Shanghai is a foreign language channel, a subsidiary of Shanghai Radio and Television Station, and the only general TV information platform broadcast in Chinese, English and Japanese in mainland China.

ICS | <https://www.shanghaieye.com.cn/>

## • **City News Service**

The platform, launched by the Information Office of Shanghai Municipality, offers local news, official policies, and life guides to help expats in Shanghai get more out of life.

CNS | [www.citynewsservice.cn](http://www.citynewsservice.cn)

## 8. Other Information

### Main Service Counters for Processing Foreigner's Work Permits in Shanghai

District	Department	Add.	Tel.
Municipal	The Administrative Center of Shanghai R&D Public Service Platforms (Shanghai S&T Talents Development Center, Shanghai Service Center for Foreigners Working in China)	Windows 1-4, Shanghai Science & Technology Administrative Service Center, 1F, Jimao Building, 1525 West Zhongshan Rd., Xuhui District	8008205114 *9 (Landline)
		Windows 17-19, 3F, 1500 Minsheng Rd., Pudong New Area (Single Window for Foreigners' Work Permit and Residence Permit)	4008205114 *9 (Mobile phone)
Jing'an District	Jing'an District Science and Technology Commission	Window 11-12, 2F, 188 Hanzhong Rd., West Tianmu Rd. Sub-district, Jing'an District	52921375

### Main Entry-Exit Bureaus in Shanghai

Official WeChat account of the Bureau of Exit-Entry Administration, Shanghai Municipal Public Security Bureau <https://gaj.sh.gov.cn/crj/jgjs/dzsjylb>

Institution	Add.	Tel.
Exit-Entry Administration Bureau of Shanghai Public Security Bureau	1500 Minsheng Rd.	12367

### International Travel Health Care Center in Shanghai

Name	Add.	Tel.
Shanghai International Travel Health Care Center	15 Jinbang Rd., Changning District	021-62688851

### Some Visa Centers in Shanghai

Country	Add.	Tel.
Australia	2F, Jiushi Tower, 213 Middle Sichuan Rd.	020-29106150
Brazil	Room 16C, Huiyin Building, 758 West	52562229

	Nanjing Rd.	
Germany	4F, Jiushi Tower, 213 Middle Sichuan Rd.	020-28292270
France	2F, Taiyang City, 299 Hengfeng Rd.	60168668
Canada	2F, Jiushi Tower, 213 Middle Sichuan Rd.	4000886637
United States (Non-immigrant Visa)	8F, Westgate Mall, 1038 West Nanjing Rd.	51915200
South Africa	2F, Jiushi Tower, 213 Middle Sichuan Rd.	65965815
Japan	13F, Shanghai Mart, 2299 West Yan'an Rd.	52574768
Singapore	89 Wanshan Rd.	62785566
Indonesia	Room 1611, Shanghai Mart Tower, 2299 West Yan'an Rd.	52402321*110
Malaysia	2F, 682 Huangjincheng Avenue	62121902
Thailand	18 Wanshan Rd.	52609899*850
New Zealand	2F, Jiushi Tower, 213 Middle Sichuan Rd.	020-29106152
Spain	Room 418, Building 1, Jielong Headquarters, 2112 Middle Yanggao Rd.	4006063966
United Kingdom	2F, Jiushi Tower, 213 Middle Sichuan Rd.	-
Italy	3F, Jiushi Tower, 213 Middle Sichuan Rd.	020-28292276

Tip: Some visa centers may adjust their opening hours due to changes in the epidemic, please refer to the official announcement.

### Some Translation Companies in Shanghai

Company	Add.	Tel.
Shanghai Interpreters' Association (SIA)	Room 1607, CITS Mansion, 1277 West Beijing Rd.	63239910
Shanghai SISU Translation Service Co.	573 Chifeng Rd.	65362032
Shanghai Private Exit-Entry Service Center	1F, 129 West Yan'an Rd.	62486901
SFSC International Training Center	15F, 1000 Quyang Rd.	62778990
Shanghai Foreign Affairs Service Center	2F Service Hall, Hotel Equatorial Shanghai, 228 Huashan Rd.	22161554

Tip: Please identify the qualification of the company for translation or interpretation.



## VIP or international division of Some Shanghai Hospitals

Name	Add.	Tel.
International Medical Center, Huashan Hospital of Fudan University	8F, Building 1, Huashan Hospital, 12 Middle Urumqi Rd.	62483986
Special Medical Center, Huadong Hospital	2F, Building 5, 221 West Yan'an Rd.	62483180
International Medical Care Center, Shanghai General Hospital	Building 6, Wujin Rd.	63240090*9000
Special Care Medical Center, Children's Hospital of Fudan University	399 Wanyuan Rd.	64931507
VIP Clinic, Shanghai Children's Medical Center	Building 3, 1678 Dongfang Rd.	58395238
VIP Department, International Peace Maternity & Child Health Hospital	13F, Building 1, 910 Hengshan Rd.	64070434
Shanghai First Maternity and Infant Hospital	South: 391 Yaohua Rd.	968886
	East: 2699 West Gaoke Rd.	
	West: 536 Changle Rd.	
Special Medical Center, Shu Guang (East) Hospital Affiliated to Shanghai TCM University	528 Zhangheng Rd.	20256600
Special Medical Center of Longhua Hospital Shanghai University of Traditional Chinese Medicine	725 South Wanping Rd.	64385700
Special Medical Center of Renji Hospital Affiliated to Shanghai Jiaotong University School of Medicine (East)	33 Beiyuan Rd.	68383505
Special Medical Center, Shanghai East Hospital of Tongji University	150 Jimo Rd.	58822171
Special Medical Center, Zhongshan Hospital of Fudan University (Yixian Hospital)	6F, Building 21, 111 Yixueyuan Rd.	64038293
International Medical Center, Shanghai Punan Hospital	11F, 279 Linyi Rd.	58360763
Special Medical Center, Shanghai Sixth People's Hospital	13F, Outpatient Department, 600 Yishan Rd.	64369181



Shanghai University



SHU Global



Foreign Talents in Shanghai



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Reference: Expat Guide: Working and Living in Shanghai (version 2022) compiled by the Shanghai Service Center for Foreigners Working in China with the support of the Science and Technology Commission of Shanghai Municipality (Shanghai Administration of Foreign Experts Affairs)

Welcome any feedback or corrections that can contribute to this guide continued improvement.